

Why should I keep using the tram?

Supertram remains a great value, reliable, greener and smarter way to travel around Sheffield. The majority of our passengers will not be affected by this first phase of works. However, we know that some of our customers will be inconvenienced by this project. For that reason, we are introducing a Tram Only Weekly Megarider** at £11.50 which is a saving of £2 compared to our normal weekly megarider ticket. Where tram services are not able to operate, there will be a designated bus service in place to get you to your destination. Our staff will be at all of the major interchange points to assist customers and we will be posting passenger information across the network.

**Only valid for use on Supertram services and any rail replacement bus. Not valid on normal bus services or Supertram Link

How can I find out more about this?

We will be keeping our customers informed throughout the project via our website www.supertram.com and with information on trams.

The SYPTE will also provide information via their website travelsouthyorkshire.com

and also by Twitter (follow @TravelSYorks)

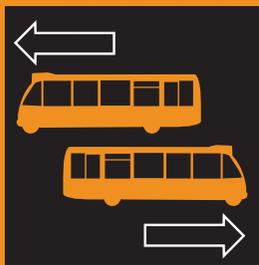
Further leaflets including timetable information will be available on tram.

Posters in the tramstop notice cases will give information for that stop.

Alternatively passengers can call traveline on **01709 51 51 51**

or during office hours the Supertram helpline on **0114 272 8282**.

Information correct at the time of print, May 2013



ATTENTION PARENTS! **FED UP OF RISING COSTS?**

...at Stagecoach Supertram we have decided to help out with the **NEW**...

CHILD WEEK MEGARIDER TICKET
 for just **£7***

* Available from Monday May 27th. Terms and conditions apply - pick up a leaflet on board or see www.supertram.com for more information.

NEW TICKET mega value

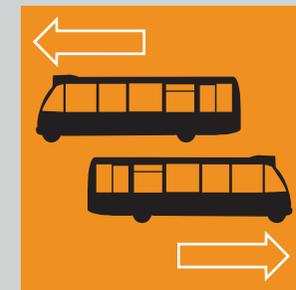
Tram only weekly megarider

for just **£11.50***

* Only available whilst Tram replacement bus services are operating. Only valid for use on Supertram services and any rail replacement bus. Not valid on normal bus services or Supertram Link. Other terms and conditions apply - see www.supertram.com for details.

Important News for Supertram passengers

May 2013



What is happening and why?

Supertram and SYPTe are investing in the future of Sheffield's tram network by carrying out a programme of essential rail replacement work. Since the Supertram system fully opened in October 1995 our trams have travelled a total of around 4.5 million miles (or nearly 58 return trips to the moon). The steel tyres of the tram run directly onto the steel tracks and this over time causes both tyres and track to wear away. Tracks that are embedded in the roadway or are on sharp bends tend to wear faster and it is this type of rail that now needs replacing to ensure that we can continue to operate a smooth, reliable and safe system for years to come.

Over the next five years, around 14 miles of track will be replaced in stages. The first major section of track to be replaced will be between the Sheffield Station and Spring Lane tramstops. Preparatory work will begin in the area from the middle of June with the actual rail replacement scheduled to start from Monday July 1st 2013. The works are expected to take around 12 weeks to complete.

Work will also be carried out on the system over some weekends during this period. Once the project is completed, the new rail is expected to last for another 20 years.

How will it affect me?

There may be times when tram services will have to be replaced by a dedicated bus service between certain stops on the route. However, we do not expect journey times to be significantly affected.



Which Routes are affected?

Yellow Route

Normal Tram service will operate for the majority of the time. Some smaller scale rail works are planned at weekends/Bank Holidays. Full details will be given nearer the time.

Blue Route

- Trams will operate from,
 - Halfway to Spring Lane
 - Malin Bridge to Sheffield Station

Special replacement bus services will operate between Spring Lane and the City Centre.

One service will run direct between Spring Lane and the City Centre via City Road. Then return to Spring Lane via Park Grange Road.

The other service will run in both directions along Park Grange Road, and stop at all bus stops between Spring Lane and Park Grange Croft tramstops, then via Queens Road and Sheaf Street (for Sheffield Station) into the City Centre.

Passengers travelling to Sheffield College City campus, All Saints or Seven Hills School should use this service.

Both services will stop in the city centre on Arundel Gate which is next to the Castle Square tramstop.

Some smaller scale rail works are also planned at weekends/Bank Holidays. Full details will be given nearer the time.

Purple Route

During peak times a replacement bus service will operate from Herdings Park and Herdings Leighton road to Gleadless Townend. Passengers for the city centre can continue on this bus to Hemsworth where there will be a connection to the 79/79A* bus service. During the evenings and on Sundays the replacement bus service will operate between Herdings Park and Herdings Leighton Road to Gleadless Townend only where passengers can connect to the Blue route tram service.

Our aim is to keep journey times as close as possible to what our customers are used to. However, there may be times when minor delays are unavoidable. We would therefore advise passengers to allow some extra time for their journeys while work is on-going.

*Tram only tickets will be valid on this service during the works.

How is my route affected?

